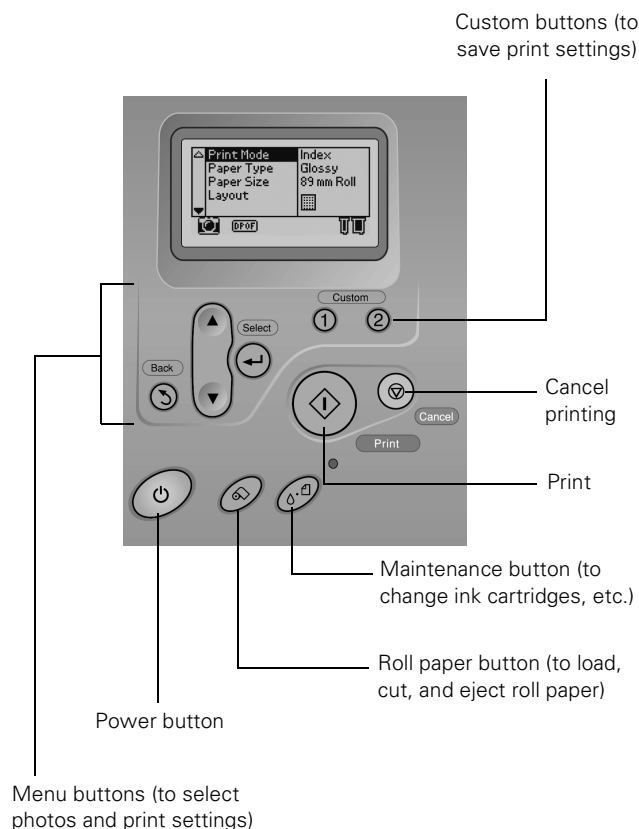


Using the Control Panel



Option and Accessories

Option

Option	Part number
Preview monitor	C12C860005

Ink Cartridges

Cartridge	Part number
Black	T026201
Color	T027201

EPSON Papers

When printing from your computer using the EPSON® printer driver, you can choose from any of the following EPSON papers. When printing without a computer (in stand-alone mode), select one of the papers marked with an asterisk (*). The printer also works with plain paper.

Paper name	Size	Part number
EPSON Premium Bright White Paper	Letter (8.5 x 11 inches)*	S041586
EPSON Photo Quality Ink Jet Paper	Letter (8.5 x 11 inches)	S041062
	A4 (8.3 x 11.7 inches)	S041061
	Legal (8.5 x 14 inches)	S041067
EPSON Photo Quality Ink Jet Cards	A6 (4.1 x 5.8 inches)	S041054
EPSON Photo Paper	Panoramic (8.3 x 23 inches)	S041145
EPSON Glossy Photo Paper	Borderless 4 x 6 inches, non-perforated*	S041458
	4 x 6 inches, perforated edges	S041134/ S041671
	Letter (8.5 x 11 inches)*	S041141/ S041649/ S041272/ S041271
EPSON ColorLife Photo Paper	Letter (8.5 x 11 inches)*	S041500
EPSON Matte Paper Heavyweight	Borderless 8 x 10 inches*	S041467
	Letter (8.5 x 11 inches)*	S041257
EPSON Double-Sided Matte Paper	Letter (8.5 x 11 inches)	S041568
EPSON Premium Glossy Photo Paper	Letter (8.5 x 11 inches)*	S041286/ S041667
	Borderless 4 x 6 inches*	S041682
	Borderless 5 x 7 inches*	S041464
	Borderless 8 x 10 inches*	S041465
	Roll (4 inches x 26 feet)*	S041302
	Roll (8.3 inches x 32.8 feet)	S041376
EPSON Premium Semigloss Photo Paper	Letter (8.5 x 11 inches)*	S041331
	Roll (4 inches x 26 feet)*	S041329
EPSON Premium Luster Photo Paper	Letter (8.5 x 11 inches)*	S041405
	Roll (8.3 inches x 32.8 feet)	S041408
EPSON Photo Quality Self Adhesive Sheets	A4 (8.3 x 11.7 inches)	S041106
EPSON Ink Jet Transparencies	Letter (8.5 x 11 inches)	S041064
EPSON Iron-On Transfer Paper	Letter (8.5 x 11 inches)*	S041153/ S041155
EPSON Glossy Photo Greeting Card Kit	Letter (8.5 x 11 inches), perforated edges*	S041606
EPSON Photo Stickers® Kit (CD-ROM/paper)	A6 (4.1 x 5.8 inches)	S041144-KIT
EPSON Photo Stickers (refill)	A6 (4.1 x 5.8 inches)*	S041144

Printer Specifications

Printing

Nozzle configuration	288 nozzles (48 each: black, cyan, magenta, yellow, light cyan, light magenta)
Print direction	Bidirectional with logic seeking
Control code	ESC/P Raster, EPSON Remote command
Input buffer	32KB

Mechanical

Paper capacity	100 sheets of 17 lb (64 g/m ²) paper
Dimensions	
Storage	Width: 19.4 inches (492 mm) Depth: 11.4 inches (290 mm) Height: 9.0 inches (228 mm)
Printing	Width: 19.4 inches (492 mm) Depth: 23.4 inches (595 mm) Height: 12.2 inches (310 mm)
Weight	14.1 lb (6.4 kg) without ink cartridges

Electrical

Specification	120 V Model	220–240 V Model
Input voltage *	99 to 132 V	198 to 264 V
Rated frequency	50 to 60 Hz	
Input frequency	49.5 to 60.5 Hz	
Rated current	0.45 A	0.25 A
Power consumption	Approx. 15 W (ISO10561 Letter Pattern) Approx. 7 W in standby mode	

* Check the label on the back of the printer for your printer's voltage.

Environmental

Temperature

Operation	50 to 95 °F (10 to 35 °C)
Storage*	–4 to 104 °F (–20 to 40 °C) 1 month at 104 °F (40 °C)
Transit*	–4 to 140 °F (–20 to 60 °C) 120 hours at 140 °F (60 °C)

Humidity (without condensation)

Operation	20 to 80% RH
Storage*	5 to 85% RH

*Stored in shipping container

Safety Approvals

Safety standards	UL 1950, CSA C22.2 No. 950
EMI	FCC part 15 subpart B class B CSA C108.8 Class B

Ink Cartridges

Specification	Black ink cartridge	Color ink cartridge
Color(s)	Black	Cyan, Magenta, Yellow, Light Cyan, Light Magenta
Ink yield*	540 pages; A4, 3.5% (ISO/IEC letter pattern), text at 360 dpi	220 pages (A4, 360 dpi, 5% coverage each color)
Cartridge life	2 years from production date (if unopened) (within 6 months after opening package, at 77 °F [25 °C])	
Storage temperature	–4 to 104 °F (–20 to 40 °C) 1 month at 104 °F (40 °C)	
Transit temperature	–22 to 140 °F (–30 to 60 °C) 1 month at 104 °F (40 °C) 120 hours at 140 °F (60 °C)	
Freezing temperature**	3.2 °F (–16 °C)	–0.4 °F (–18 °C)
Dimensions	0.8 × 2.4 × 1.5 inches (W × D × H) 20.1 × 60 × 38.5 mm (W × D × H)	1.9 × 2.4 × 1.5 inches (W × D × H) 49.1 × 60 × 38.5 mm (W × D × H)

* The figure given is based on continuous printing after ink replacement. The actual print capacity may vary, depending on how often you turn on the printer and how often you clean the print head.

** Ink thaws and is usable after approximately 3 hours at 77 °F (25 °C).



To ensure good results, use genuine EPSON cartridges and do not refill them. Other products may cause damage to your printer not covered by EPSON's warranties.

Don't use an ink cartridge that's older than the expiration date on the package.

Selecting the Media or Paper Type Setting

When printing from your computer, select the following Media Type settings in the driver software.

Media Type settings supported by printer driver software

Paper	Media Type setting
Plain paper sheets or envelopes EPSON Premium Bright White Paper	Plain paper
EPSON Iron-On Transfer Paper	360 dpi Ink Jet Paper
EPSON Photo Quality Ink Jet Paper EPSON Photo Quality Ink Jet Cards EPSON Photo Quality Self Adhesive Sheets	Photo Quality Ink Jet Paper
EPSON Matte Paper Heavyweight EPSON Double-Sided Matte Paper	Matte Paper - Heavyweight
EPSON Photo Paper	Photo Paper
EPSON Glossy Photo Paper EPSON Photo Quality Glossy Paper EPSON Glossy Photo Greeting Cards	Glossy Photo Paper
EPSON Premium Glossy Photo Paper	Premium Glossy Photo Paper
EPSON Premium Luster Photo Paper	Premium Luster Photo Paper
EPSON Premium Semigloss Photo Paper	Premium Semigloss Photo Paper
EPSON Photo Stickers EPSON Photo Quality Glossy Film	Photo Quality Glossy Film
EPSON Ink Jet Transparencies	Ink Jet Transparencies
EPSON ColorLife Photo Paper	ColorLife Photo Paper

When printing without a computer (in stand-alone mode), select the following Paper Type settings from the printer's control panel:

Paper Type settings supported in stand-alone mode

Paper	Paper Type setting
Plain paper	Plain
EPSON Photo Paper EPSON Glossy Photo Paper	GlossyPhoto
EPSON Premium Glossy Photo Paper	Prem.Glossy
EPSON Premium Semigloss Photo Paper	Semigloss
EPSON Premium Luster Photo Paper	Prem.Luster
EPSON Matte Paper Heavyweight	Matte
EPSON ColorLife Photo Paper	ColorLife
EPSON Photo Stickers	Stickers
EPSON Iron-On Transfer Paper	Iron-on
EPSON Glossy Photo Greeting Cards	Greeting

Borderless Photos

BorderFree™ printing is available for a variety of paper types and sizes, whether you're printing from your computer or in stand-alone mode.

When printing from your computer, BorderFree printing supports the following paper types and sizes:

Individual sheets

Paper name	Letter size	4 × 6	5 × 7	8 × 10
Glossy Photo Paper	✓	✓	—	—
Premium Glossy Photo Paper	✓	✓	✓	✓
Premium Semigloss Photo Paper	✓	—	—	—
Premium Luster Photo Paper	✓	—	—	—
Matte Paper Heavyweight	✓	—	—	✓

Roll paper

Paper name	4-inch roll paper	8.3-inch roll paper
Premium Glossy Photo Paper	✓	✓
Premium Semigloss Photo Paper	✓	—
Premium Luster Photo Paper	—	✓

Media Loading Guidelines

- ❑ See page 1 for EPSON papers that can be used with this printer.
- ❑ Except for envelopes, load paper short edge first, even when printing landscape-oriented pictures. Load envelopes flap edge first with the flap side down.
- ❑ Always handle sheets by the edges, and don't touch the printable surface.
- ❑ Be sure to load the printable (whiter) side of the media face up in the sheet feeder.



Since the quality of any particular brand or type of paper may be changed by the manufacturer at any time, EPSON cannot attest to the quality of any non-EPSON brand or type of paper. Always test samples of paper stock before purchasing large quantities or printing large jobs.

Poor quality paper may reduce print quality and cause paper jams and other problems. If you encounter problems, switch to a higher grade of paper.

Do not load curled or folded paper.

Use papers under these conditions:

Temperature: 59 to 77 °F (15 to 25 °C)

Humidity: 40 to 60% RH

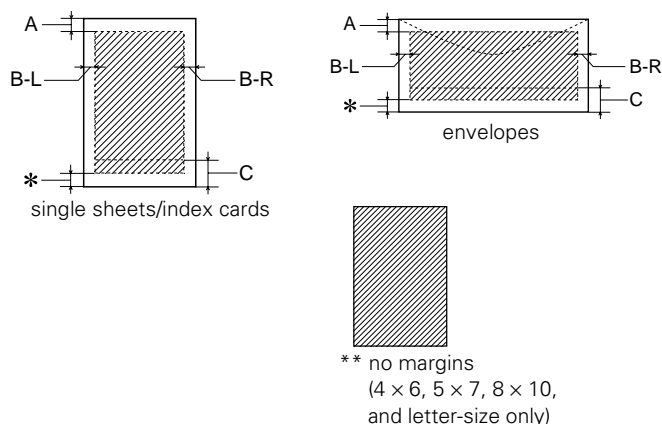
Store printouts on Photo Quality Glossy Film and Self Adhesive Sheets under these conditions:

Temperature: 59 to 86 °F (15 to 30 °C)

Humidity: 20 to 60% RH

- ❑ Do not load paper higher than the arrow mark on the left edge guide. (Some papers should be loaded just one sheet at a time.)
- ❑ In addition to the **Media Type** (or **Paper Type**) setting, remember to select the correct **Paper Size** for your media.
- ❑ If the special media has protective sheets between each sheet of media, be sure to remove the protective sheets before printing.
- ❑ Some special media have a cut corner that you need to position in the upper right when loading.

Printable area



- A: The minimum top margin is 0.12 inch (3.0 mm).
When loading multiple sheets of EPSON Photo Quality Glossy Film, the minimum top margin is 1.2 inches (30.0 mm).
- B-L: The minimum left margin is 0.12 inch (3.0 mm).
- B-R: The minimum right margin is 0.12 inch (3.0 mm) for all papers except DL envelopes (0.28 inch [7.0 mm]) and No. 10 envelopes (1.10 inches [28.0 mm]).
- C: The minimum bottom margin is 0.55 inch (14.0 mm).
- * You can extend the minimum bottom margin to 0.12 inch (3.0 mm) by selecting Maximum as the Printable Area setting. However, print quality may decline in the expanded area.
- ** When printing with the No Margins setting, print quality may decline in the top and bottom areas of the printout and some of the image will be cropped.

Printing Without a Computer

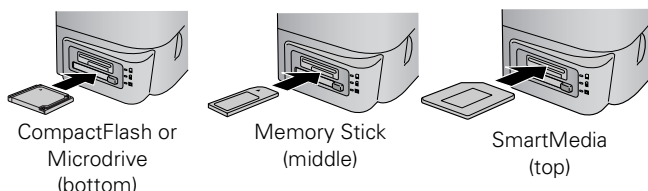
The Stylus Photo 925 lets you print photos without using a computer by either connecting a digital camera to the printer or inserting the camera's memory card.

You can also connect a 100 or 250MB Iomega® Zip® drive, AC or USB powered. See "Connecting a Digital Camera or External Storage Device" to the right.

Inserting a Memory Card

Three built-in memory card slots support CompactFlash™ Type I and II, SmartMedia™, Sony Memory Stick®, and IBM® Microdrive™ (SecureDigital and MultiMediaCard are supported with an optional adapter.)

1. Make sure the printer is turned on, then insert the memory card into the appropriate slot.



Files on the card must be in JPEG format, as written by a digital camera.

Image resolution may range from 160 × 160 to 4200 × 4200 pixels

The card may contain more than 999 images, but the printer can read only the first 999

2. The printer counts the images on the card. After a moment, you see a screen similar to this and the images are available for printing.

Print Mode	Index
Paper Type	Plain
Paper Size	Letter
Layout	



Do not eject a card while the light next to the card slot is flashing, or you may lose data on the card.

If your computer is connected to the printer, do the following before ejecting the card. Windows XP or 2000: Click the Unplug or Eject Hardware icon on the taskbar, then stop the EPSON Mass Storage Device. Macintosh: Drag the memory card icon to the trash.

Connecting a Digital Camera or External Storage Device

If you have one of the following devices, you can connect it directly to the printer using a USB cable:

- ❑ a Direct Connect Compatible (DCC™) digital camera with USB support
- ❑ 100 or 250MB Iomega Zip drive, AC or USB powered
- ❑ SecureDigital or MultiMediaCard may be connected using a commercially available USB adapter, such as the MicroTech ZiO!

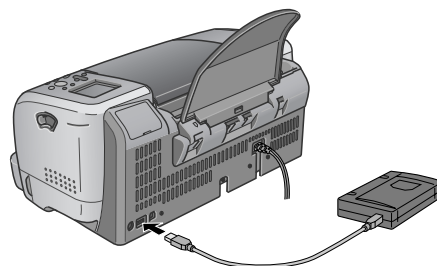


For a list of Direct Connect Compatible cameras that EPSON has tested with the Stylus Photo 925, visit <http://support.epson.com>. If you're not sure about a particular camera, you can try connecting it. If it's not compatible, you'll see a screen saying that the connected device cannot be used.

EPSON cannot guarantee the compatibility of any cameras, including those DCC digital cameras that are known to support the Direct Connect feature, listed on the EPSON web site. Compatibility may be affected by factors such as changes in camera hardware or software interfaces.

After you connect a digital camera or storage device, the printer treats it exactly like a memory card. Follow these steps:

1. Remove any memory cards from the printer. (If you leave a card in the printer, images will be read from the card instead of your camera or external storage device.)
2. Connect the USB cable from your camera or data storage device to the back of the printer. Some digital cameras require a special USB cable; if so, be sure to use the one that came with the camera.




3. Turn on the printer and your camera or data storage device.

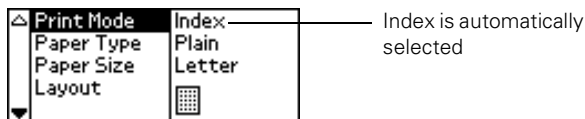
After a moment, the printer reads and counts the number of images on the device. If you've connected a camera, you see a screen similar to this on the printer's control panel (if you connected a Zip drive, the screen displays numbered folders on the drive).


Print Mode	Index
Paper Type	Plain
Paper Size	Letter
Layout	

Printing an Index

Unless you're using the optional preview monitor, it's a good idea to start by printing an index. An index shows small, numbered images of all the photos on your memory card and helps you select the photos you want to print.

1. Make sure your memory card is inserted and plain paper is loaded in the printer.
2. Press the  **Cancel** button to clear any settings you may have made. **Index** is automatically selected as the Print Mode setting:



3. Press the  **Print** button. The index prints.






Selecting Photos

You can select one or more photos for printing:

- ❑ If you select one photo, you can print one or more copies of it on a page, depending on your selected layout. With the Copies option, you can print multiple copies of your selected layout.
- ❑ If you select a set of photos, you can print them as a group using a variety of layouts. If you've selected more photos than can fit on a page, the printer automatically prints additional pages as needed, using the selected layout.






If your camera supports DPOF (Digital Print Order Format), your photos are automatically selected when you insert a memory card, and DPOF displays as the Print Mode. To turn off DPOF and select photos manually, choose a different Print Mode as described in step 3 below.

1. Press the  **Cancel** button to clear any previous settings.
2. Highlight **Print Mode**, then press the  **Select** button.
3. From the Print Mode menu, determine whether you want to print one photo or multiple photos. Use the  and  buttons to highlight either **One**, **All**, or **Set**, then press the  **Select** button.





4. Highlight the **Select Photo** menu, then press the  **Select** button.

5. If you're printing just one photo, use the  and  buttons to select the photo you want to print, then press the  **Select** button.






Selecting Multiple Photos









If you're selecting a set of photos, perform steps 1 through 4 above, then continue with the steps below.

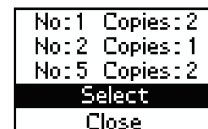
1. Highlight **Select**, press , then press  again.

If you have the optional preview monitor, it displays the first photo on your card.



2. Use the  and  buttons to select the first photo you want to print, then press .



3. If you want to print more than one copy of this photo, use the  button to highlight **Copies**, then press .
- Use the  and  buttons to select the desired number of copies, then press .
4. When you're done selecting your first photo, use the  button to highlight **Enter**, then press .
5. Repeat steps 1 through 4 for each additional photo you want to print.
6. When you're done, your list of selected photos is displayed. (If you've selected four or more photos, use the  button to scroll up and view the rest of them.)










If you made a mistake and selected the wrong photo, you can remove it from the list by changing its number of copies to zero; see step 3. (Do not press **Cancel**, or all your currently selected settings will be lost.)

7. Use the  button to highlight **Close**, then press . Your photos are selected for printing.

Printing the Selected Photos

Make sure the type of paper you want to use is loaded in the printer, then follow these steps:


1. Enter the **Paper Type** menu. Highlight the type of paper you've loaded, then press  **Select**. If you're not sure about the paper type, see the table on page 3.
2. Enter the **Paper Size** menu, then select the size of paper you've loaded. For example, if you're printing with roll paper, select **4" Roll**.
3. In the **Layout** menu, select one of the following (note that your photos are automatically sized to fit the type of paper you've loaded):

-  Prints one photo per sheet, borderless; fits the photo lengthwise on the paper.
-  Roll paper only. Prints one photo per sheet, borderless; fits the photo across the paper.
-  Prints 1, 2, 3, 4, or 9 photos per sheet, with borders around the edges.
-  Prints 20 photos per sheet; the photo number and date are also printed with each photo. (Good for printing larger-size index prints.)
-  Roll paper only. Prints one photo per sheet, borderless; the long edge of each photo prints along the length of the paper, and the photo is cropped to create a "panoramic" look.
-  Prints six photos per sheet, in various sizes.

4. If you've selected a single photo for printing (Print Mode is set to **One**), you can print multiple sheets of your selected layout. Enter the **Copies** menu, then select from 1 to 100 copies. (You can also use **Copies** if you've selected **All** as the Print Mode.)

If you've selected a set of photos for printing, or if you're using your camera's DPOF settings, the number of pages required to print the photos is automatically determined (it's displayed as **Pages** next to the **Copies** setting); you cannot change this setting.


5. To adjust the quality of your printout, enter the **Quality** menu. Choose from these settings (some of them may not be available, depending on your selected Paper Type):
 - ☐ **Normal**: for the fastest print speed; good for drafts
 - ☐ **High**: for photo-quality output
 - ☐ **Super High**: for the highest quality output; takes a little longer, but recommended for photo-lab quality

6. Press the  **Print** button. Your print job begins printing.



When using the printer in stand-alone mode, you can make additional changes to your images before printing. For example, you can crop your photos, make color corrections, or add crop marks and date information. These changes do not affect your original photo files, just the way they're printed. For details, see the *Printer Basics* book.

Up to four additional print jobs can be prepared while the first one is printing. You can select different photos to print, but you can't change the paper size or type, or select a layout that requires using a different paper size or type. If you want to print on a different kind of paper, wait until the printer has finished printing.

To cancel a print job while printing, press the  **Cancel** button.



Additional Stand-alone Features

See the *Printer Basics* book for information on other features that are available when printing without a computer:

- ☐ cropping, adjusting, and enhancing photos
- ☐ using a Zip drive to back up photos from a memory card
- ☐ loading roll paper and selecting roll paper cutting options

Testing the Printer

You can run a printer self-test to determine whether a problem comes from the printer itself or some other source.

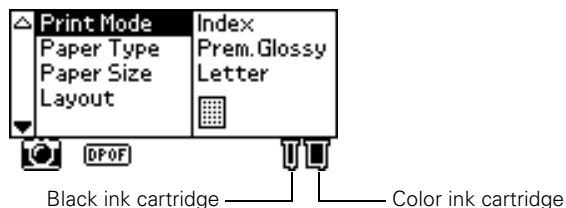
1. Make sure both the printer and computer are turned off. Then disconnect the USB cable from the printer.
2. Make sure letter-size or larger paper is loaded in the printer.
3. Hold down the  roll paper button, then press and release the  power button.



The printer prints a test page showing its ROM version number and a nozzle check pattern. (If the pattern has gaps, you need to clean the print head; see page 9.)

- ☐ If the test page prints, the problem probably lies in your memory card, software settings, interface cable, or computer. Your software may not be installed correctly.
 - ☐ If the test page doesn't print, you may have a problem with the printer. Try the suggestions in the *Printer Basics* book. If you can't solve the problem yourself, contact your dealer or EPSON.
4. After examining the test page, remember to turn off the printer and reconnect its cable to your computer.

Replacing an Ink Cartridge


You can check the status of the ink cartridges by looking at the icons on the control panel:



The level of ink shown inside the icons indicates the amount of remaining ink. If an ink cartridge is low, the corresponding ink cartridge icon flashes; the red  error light also flashes. This is a good time to make sure you have a new cartridge. If an ink cartridge is empty, the red  error light remains on and you see a message telling you that the cartridge needs to be replaced.



You cannot print if either ink cartridge is empty. Leave the empty cartridge installed in the printer until you have obtained a replacement, or the ink remaining in the print head nozzles may dry out.

When an installed cartridge is more than six months old, you may need to replace it if printouts don't look their best. If the quality doesn't improve after cleaning and aligning the print head, you can replace the cartridge even if the  error light is off.

Use these EPSON ink cartridges within six months of installing them and before the expiration date on the package:

- ❑ Black ink cartridge: T026201
- ❑ Color ink cartridge: T027201



To ensure good results, use genuine EPSON ink cartridges and do not refill them. Other products may cause damage to your printer not covered by EPSON's warranty.



When you need new ink cartridges, contact your dealer or call the EPSON Store at (800) 873-7766 or visit www.epsonstore.com (U.S. sales only). In Canada, please call (800) 463-7766 for dealer referral.




Removing and Installing Ink Cartridges

Be sure you have a new ink cartridge before you begin. Once you start the ink cartridge replacement procedure, you must complete all the steps in one session.



1. Make sure the printer is turned on and not printing, then open the printer cover.

2. Do one of the following:

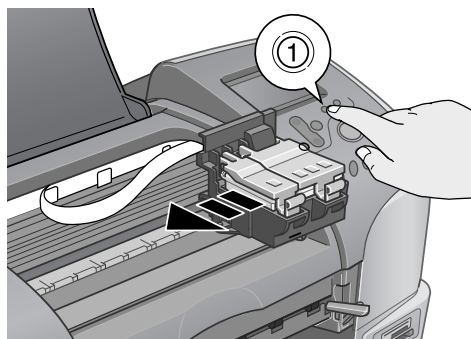
If the red  error light is on (cartridge is empty), press the  maintenance button.

If the red  error light is flashing (cartridge is low), press the  maintenance button. You see **Ink Cartridge Replacement** automatically highlighted in the Advanced Settings menu. Press the  Select button.

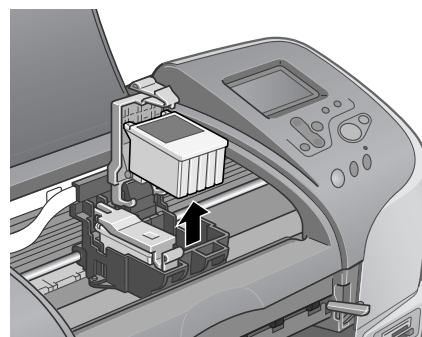


If the  error light is off, you can still replace an ink cartridge. Use the  button to highlight Advanced Settings. After entering the Advanced Settings menu, select Ink Cartridge Replacement. Continue with the steps below.

3. You see a message on the display telling you that ink cartridge replacement will begin. Press **Custom** button 1 to continue. The print head moves to the center.



4. The black cartridge is on the left and the color cartridge is on the right. Open the ink cartridge cover, then lift the cartridge out of the printer and dispose of it carefully.



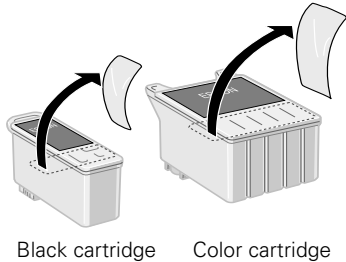
Keep ink cartridges out of the reach of children and do not drink the ink.

If ink gets on your hands, wash them thoroughly with soap and water. If ink gets in your eyes, flush them thoroughly with water.

5. Unwrap the new ink cartridge. Then remove *only* the yellow tape seal on top.



You must remove the yellow tape from the top of the cartridge or you will permanently damage it.



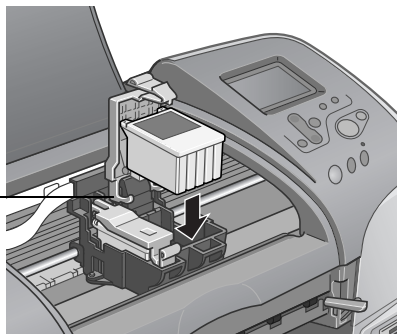
Black cartridge Color cartridge

6. Lower the cartridge into the holder, resting it on top of the hooks as shown.

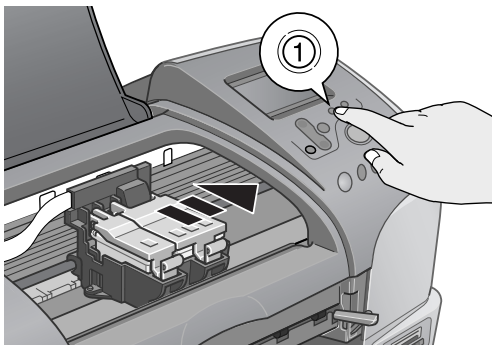


Don't place the cartridge under the hooks, or they may break when you close the cover.

Set cartridge on
top of hooks



7. Close the ink cartridge cover (press down firmly until it snaps shut).
8. If you need to replace the other ink cartridge, repeat steps 4 through 7 before continuing with step 9.
9. Press **Custom button 1** and close the printer cover.



The printer begins charging the ink delivery system.

10. When you see a message that charging is complete (after about a minute), press **Custom button 1** to finish.

Cleaning the Print Head





If your printouts are unexpectedly light or faint, certain colors have dropped out, or dots or lines are missing from the image, you may need to clean the print head. This unclogs the nozzles so they can deliver ink properly. Print head cleaning uses ink, so clean it only if quality declines.



When you don't turn on your printer for a long time, the print quality can decline. It's a good idea to turn on your printer at least once a month to maintain good print quality.

Running the Head Cleaning Utility

Follow these steps to run the head cleaning utility from the printer's control panel:

1. Make sure the printer is turned on but not printing, and the red error light is off. (If the red light is flashing or on, you may need to replace the ink cartridge; see page 8 for details.)
2. Use the  button to highlight **Advanced Settings**, then press the  **Select** button.
3. Use the  button to highlight **Head Cleaning**, then press  **Select**.
4. To begin cleaning, press **Custom button 1**.

While cleaning, the printer makes noise and you see a progress bar on the control panel display. Cleaning takes about 30 seconds.



Do not turn off the printer or interrupt the cleaning process.

5. When the cleaning is done, run a nozzle check to confirm the print head nozzles are clean.

Make sure letter-size plain paper is loaded in the printer, then press **Custom button 2**. The nozzle check pattern prints (see the next section for details).

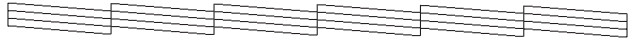
6. If the pattern has gaps or missing dots, press **Custom button 1** to clean the print head again.

If the nozzle check pattern looks correct, press **Custom button 2** to finish.

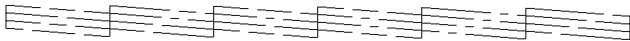
If you don't see any improvement after cleaning three or four times, try turning off the printer and waiting overnight—this allows any dried ink to soften—and then try cleaning the print head again.

Examining the Nozzle Check Pattern

Examine the nozzle check pattern you printed. Each staggered horizontal and straight vertical line should be complete, with no gaps in the dot pattern, as shown below:



- ❑ If your printout looks okay, you're done.
- ❑ If any dots are missing (as shown below), clean the print head again; see the previous section for instructions.










Aligning the Print Head

If your printouts contain misaligned vertical lines, you may need to align the print head. Make sure you've cleaned the print head first, as described in the previous section, to ensure that the problem isn't caused by clogged nozzles.



If your image looks texturized or blurry, make sure the platen gap lever is not in the ☒ position for envelopes.

1. Turn on the printer and load a sheet of letter-size paper.
2. Use the  button to highlight **Advanced Settings**, then press the  **Select** button.
3. Continue pressing the  button until **Print Head Alignment** is highlighted, then press the  **Select** button.
4. Press **Custom** button 1 to print the alignment pattern.
5. Once the pattern is done printing, examine the first row or set of lines (marked #1). Select the line (1-15) in which all the vertical dots are best aligned. You may need to use an eye loupe or a magnifying glass.
6. Use the  and  buttons to display the number of that line (1-15), then press the  **Select** button.
7. Repeat the selection of the best line for set #2, and then for set #3.
8. When you're finished, press **Custom** button 1.

Transporting the Printer

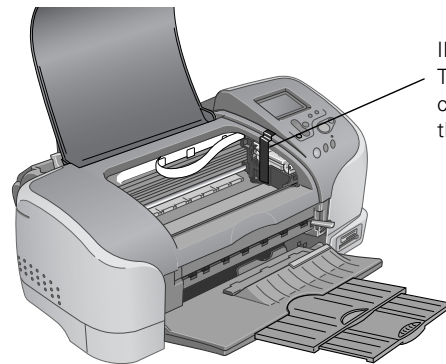
If you move your printer some distance, you need to prepare it for transportation in its original box or one of a similar size.



To avoid damage, always leave the ink cartridges installed when transporting the printer.

Follow these steps:

1. Turn on the printer, wait until the print head locks in the far right position, then turn off the printer.
2. Unplug the power cord from the electrical outlet. Then disconnect the printer cable from the printer.
3. Take out any paper and remove the paper support.
4. Open the printer cover. Secure the ink cartridge holder to the printer with tape as shown, then close the printer cover.



IMPORTANT:
Tape the ink cartridge holder to the printer case

5. Push in the output tray extension and close the tray.
6. Repack the printer and its attachments in the original box (if possible) using the protective materials that came with them. See your *Start Here* sheet.

Keep the printer level as you transport it.

After moving the printer, remove the tape securing the print head before turning on the printer. If print quality is poor, clean the print head (see page 9); if output is misaligned, align the print head as described in the previous section.

Related Documentation

CPD-14609	EPSON Stylus Photo 925 <i>Printer Basics</i>
CPD-14608	EPSON Stylus Photo 925 <i>Start Here</i>
CPD-14610	EPSON Stylus Photo 925 <i>Quick Reference</i> guide
CPD-14611	EPSON Stylus Photo 925 CD-ROM with electronic <i>Reference Guide</i>
PL-SP925	Parts Price List